



Server Monitoring Service

Protecting Your Network Through Proactive Monitoring and Preventative Maintenance.

Overview

- 24 hours, 7 days a week monitoring of your server(s). If a server service fails, a notification email and diagnostics page are sent directly to our technicians.

Specifications

- A '24 / 7 / 365' proactive monitoring service to track the health and status of your server and its services.
- Preventive maintenance and security reviews ensure that your server is up, secure, backed-up and virus-free.
- Focus is on data protection - Any company with a server and a dedicated Internet connection needs this service.

Program Features

- Monitoring of Internet Connection.
- Monitoring of Server Services
 - Mail, FTP, Terminal, Exchange and Web servers.
- Security updates and service packs.
- Anti-Virus Monitoring and Alerts.
 - Update definitions routinely as outdated definitions are powerless against newer viruses.
 - Immediate notification and action, and Monthly Reports of Detections and Infections.
- Backup Monitoring and Management.
 - Backups are your first defense against any disaster, be it a virus, hacker, hardware failure, or natural disaster.
 - Be prepared for the unexpected and backup nightly or weekly on a tape rotation.
- Most work preformed after hours.
- Monthly review and reports.

Benefits

- Data security equals security for your business.
- Monitoring program reduces IT expenses.
- Updates and maintenance done remotely, after hours – Saving you and your staff downtime.
- Virus outbreaks, failed backup or Internet outage – We are notified immediately.
- Problem solving before you know you have one.
- Monthly reports of uptime, server health and actions taken – Keeps you in touch with your technology investment.

Pricing

- Annual contract paid monthly.
- \$350/mo. for the first server.
- \$200/mo. for each additional server.
- 10% discount for annual pre-paid.

- Offered exclusively to Channel Data Gold clients.
- Please contact David Lloyd or Bill Lewis for additional information.

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